GUIDELINES

FOR THE PREPARATION OF

THE SECTOR MONITORING AND EVALUATION PLAN

UNDER

THE MEDIUM TERM DEVELOPMENT POLICY FRAMEWORK
2010 - 2013
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<thead>
<tr>
<th>APR</th>
<th>Annual Progress Report</th>
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<tbody>
<tr>
<td>BECE</td>
<td>Basic Education Certificate Examination</td>
</tr>
<tr>
<td>CBO</td>
<td>Community Based Organisation</td>
</tr>
<tr>
<td>CSO</td>
<td>Civil Society Organisation</td>
</tr>
<tr>
<td>CSPG</td>
<td>Cross Sectoral Planning Group</td>
</tr>
<tr>
<td>CWIQ</td>
<td>Core Welfare Indicators Questionnaire</td>
</tr>
<tr>
<td>DA</td>
<td>District Assembly</td>
</tr>
<tr>
<td>DACF</td>
<td>District Assembly Common Fund</td>
</tr>
<tr>
<td>DBO</td>
<td>District Budget Officer</td>
</tr>
<tr>
<td>DCD</td>
<td>District Coordinating Director</td>
</tr>
<tr>
<td>DCE</td>
<td>District Chief Executive</td>
</tr>
<tr>
<td>DFO</td>
<td>District Finance Officer</td>
</tr>
<tr>
<td>DPCU</td>
<td>District Planning Coordinating Unit</td>
</tr>
<tr>
<td>DMTDP</td>
<td>District Medium-Term Development Plan</td>
</tr>
<tr>
<td>DP</td>
<td>Development Partner</td>
</tr>
<tr>
<td>DPO</td>
<td>District Planning Officer</td>
</tr>
<tr>
<td>GDHS</td>
<td>Ghana Demographic and Health Survey</td>
</tr>
<tr>
<td>GLSS</td>
<td>Ghana Living Standards Survey</td>
</tr>
<tr>
<td>GPRS I</td>
<td>Ghana Poverty Reduction Strategy</td>
</tr>
<tr>
<td>GPRS II</td>
<td>Growth and Poverty Reduction Strategy</td>
</tr>
<tr>
<td>GSS</td>
<td>Ghana Statistical Service</td>
</tr>
<tr>
<td>HIPC</td>
<td>Highly Indebted Poor Country (initiative)</td>
</tr>
<tr>
<td>M&amp;E</td>
<td>Monitoring and Evaluation</td>
</tr>
<tr>
<td>MDAs</td>
<td>Ministries, Departments and Agencies</td>
</tr>
<tr>
<td>MMDA</td>
<td>Metropolitan, Municipal and District Assembly</td>
</tr>
<tr>
<td>MLGRD</td>
<td>Ministry of Local Government and Rural Development</td>
</tr>
<tr>
<td>MoFEP</td>
<td>Ministry of Finance and Economic Planning</td>
</tr>
<tr>
<td>MOWAC</td>
<td>Ministry for Women and Children’s Affairs</td>
</tr>
<tr>
<td>MTEF</td>
<td>Medium Term Expenditure Framework</td>
</tr>
<tr>
<td>NDPC</td>
<td>National Development Planning Commission</td>
</tr>
<tr>
<td>NGO</td>
<td>Non-Governmental Organisation</td>
</tr>
<tr>
<td>PM&amp;E</td>
<td>Participatory Monitoring and Evaluation</td>
</tr>
<tr>
<td>PPMED</td>
<td>Policy, Planning, Monitoring and Evaluation Division</td>
</tr>
<tr>
<td>RCC</td>
<td>Regional Coordinating Council</td>
</tr>
<tr>
<td>RPCU</td>
<td>Regional Planning Coordinating Unit</td>
</tr>
<tr>
<td>TA</td>
<td>Traditional Authority</td>
</tr>
</tbody>
</table>
CHAPTER ONE

1 INTRODUCTION

1.1 Background

The Government of Ghana is committed to prudent management and accountability practices within the public service that result in effective and efficient delivery of services for the benefit of all people living in Ghana. Government is further committed to the Medium Term Expenditure Framework (MTEF) that links resource allocation to the national development policy objectives and the delivery of specified outputs and outcomes.

Annually, Government commits significant resources to support a wide range of development interventions that are designed to improve the general standards of living in the country. The Ghana Poverty Reduction Strategy (GPRS I), implemented from 2002 to 2005, was a broad based development strategy for accelerated growth and poverty reduction. It focused heavily on poverty reduction programmes and projects. The emphasis in the Growth and Poverty Reduction Strategy (GPRS II), implemented from 2006 to 2009, was on growth-inducing policies and programmes which have the potential of supporting wealth creation for sustainable poverty reduction. The current Medium Term Policy Framework is -----.

All government agencies responsible for the implementation of the programmes and projects of the new policy framework should demonstrate, through evidence-based information, that these interventions are having the desired impacts in terms of positively transforming the lives of all targeted beneficiaries. In the context of good public sector governance, the application of Monitoring and Evaluation (M&E) tools to generate reliable and accurate information to help government make sound policies and decisions is becoming increasingly relevant. Indeed, the establishment of a comprehensive national M&E system is key to facilitating the realisation of Ghana’s vision of becoming a middle income economy.

The Sector M&E Guidelines seek to place the practice of monitoring and evaluation within this broader public sector management and accountability framework. Systematic reviews of GPRS I&II implementation produced Annual Progress Reports (APRs) for the years 2002 to 2008. Increased efforts were also made to ingrain the culture of M&E in all agencies of government. The Guidelines underpin the development of an integrated national monitoring and evaluation system. Monitoring the implementation of the Sector Medium Term Development Plans (SMTDP) from 2010 to 2013 will be a continuation of the successful and collaborative effort to develop an efficient results-based M&E system for the new policy framework. It will not only facilitate the collection, analysis and dissemination of information on performance and outcomes, but will also enable the
1.2 Rationale

There are many reasons for the increasing efforts to strengthen and fully institutionalize an M&E system in Ghana. The core argument for M&E is that services can be continually improved through informed decision making, leading to improved standard of living. The recognition that resources are limited and the ever-rising expectations from citizens for better services are enough reasons to find more cost effective ways of operating so that government can do more with less. Civil society, parliament and other stakeholders are also putting accountability pressures on government to publicly report on performances. This is particularly true in Ghana, where government itself has promised to deliver on public sector transparency and accountability. As a result, Government has taken purposive steps to establish and progressively refine the M&E systems in support of its core functions. M&E in the country has therefore shifted from being implementation based (concerned with the implementation of activities) to being results-based (assessing if real changes have occurred).

The Guidelines provide a uniform approach for results-based M&E in all sectors. It is primarily meant to institute an effective and efficient system for tracking the progress of programmes and projects in each sector. The key outputs from the Guidelines will be the Sector Monitoring and Evaluation Plans and the Regional Sector Annual Progress Reports (APRs). It is also essential to generate quarterly reports. Copies of all the reports should be forwarded to the NDPC and other stakeholders.

Systematic monitoring and evaluation of the SMTDP and reporting will show the extent of progress made towards the implementation of the new policy framework and will further help to;

1) Assess whether SMTDP developmental targets were being met
2) Identify achievements, constraints and failures so that improvements can be made to the SMTDP and project designs to achieve better impact
3) Identify the appropriate interventions that will increase the responsiveness of targeted beneficiaries
4) Provide information for effective coordination of sector development at the regional level
5) Document lessons learned from the implementation of programmes and projects
6) Improve service delivery and influence allocation of resources in the sectors
7) Demonstrate results to stakeholders as part of accountability and transparency
8) Reinforce ownership of the SMTDP and build M&E capacity within each Sector
1.3 Structure of the Guidelines

The Guidelines present a step by step process for developing the Sector M&E Plan. It;
1) Assigns M&E responsibilities
2) Recommends ways of assessing needs and creating the necessary supporting conditions and capacities
3) Recommends ways of developing the M&E work plan and budget
4) Provides a guide on M&E data collection and analysis
5) Stipulates what reports to generate, the reporting times and formats
6) Recommends the preparation of dissemination strategy
7) Explains some of the key concepts and terms used in the Guidelines (Annex A)
8) Proposes a programme for preparing the Sector M&E Plan (Annex B)

1.4 Process of Developing the Guidelines

The NDPC prepared the Guidelines with inputs from several partners and stakeholders. A first draft was produced after reviewing the previous Guidelines and diverse M&E literature. The second draft was reviewed internally and distributed to others outside NDPC for their inputs. Peers/experts thoroughly reviewed the third draft at a workshop. Comments from the orientation exercises conducted for the MDAs, representatives from CSOs, development partners and the private sector were also incorporated (yet to be done).
CHAPTER TWO

2 INSTITUTIONAL ARRANGEMENTS FOR SECTOR M&E

Chapter two outlines the institutional arrangements that will support and sustain effective M&E at all levels. It defines roles and responsibilities of NDPC, other government agencies and officials in accordance with the relevant legal provisions. It lays emphasis on the involvement of traditional authorities, civil society organisations, the general public and development partners to create a holistic and participatory approach, effective feedback mechanisms and demand for M&E information.

2.1 Monitoring and Evaluation Mandate and Functions of the NDPC

The National Development Planning Commission of Ghana is the institution established and mandated by Articles 86 and 87 of the 1992 Constitution to guide the formulation of development plans and to undertake the Monitoring and Evaluation (M&E) of the country’s development efforts. The NDPC advises the President and Parliament (on request) on the performance of public policy and programmes, their impacts, and on the need for policy reforms. Whereas the National Development Planning Commission Act, 479 of 1994 established the Commission; the National Development Planning (System) Act 480 specifies its planning, monitoring and evaluation functions.

In fulfilment of its constitutional mandate, NDPC is in continuous dialogue with the Ministry of Finance and Economic Planning (MoFEP), the Ghana Statistical Service (GSS), Office of the President, Ministry of Local Government and Rural Development (MLGRD), other MDAs, Development Partners as well as civil society on all planning and M&E matters. For policy formulation, planning, monitoring and evaluation purposes, NDPC also works through Cross-Sectoral Planning Groups (CSPGs). The CSPGs are composed of state and non-state actors drawn from MDAs, academic and research institutions, Civil Society and Non-Governmental Organisations (CSO/NGO), the private sector and selected individuals. The NDPC will continue to organise the CSPGs to define core indicators, review M&E reports and perform other M&E functions.

2.2 Monitoring and Evaluation Mandate and Functions of MDAs

The Government Ministries, Departments and Agencies (MDAs), especially their Policy, Planning, Monitoring and Evaluation Divisions (PPMEDs), and the decentralised departments at the regional and district levels have important roles and responsibilities in monitoring and evaluation of SMTDPs. Their M&E functions are also prescribed by legal instruments and regulations. Section 10 of the National Development Planning (Systems) Act, 1994, Act 480 requires the Ministry to monitor the implementation of the SMTDP and submit reports at intervals in prescribed formats to the NDPC. In addition, Section 12, sub-section 1(b) of the Civil Service Law, 1993, established the PPMED to coordinate and monitor programmes of the Ministry.

Some of the specific roles and responsibilities of the MDAs and their decentralised departments are the following:

The Sector Ministers and Chief Directors
Have the ultimate responsibility for:
- The development and implementation of the Sector M&E Plans
- M&E capacity building within the MDA
- Creating the necessary supporting conditions for M&E in the sector

**PPMED**
- Define and select sector specific indicators in collaboration with NDPC as core national indicators
- Demand and collate M&E data from the regions and districts for production of the Sector APRs
- Periodically visit key project sites and report on development progress at all levels
- Forward the Sector APRs to NDPC and facilitate its dissemination to all stakeholders
- Ensure that gender equality/equity indicators and other cross cutting issues, such as HIV & AIDS, environment, vulnerability and exclusion are considered in the M&E Plans
- Facilitate evaluation of the SMTDPs and make recommendations for the review of policies and strategies

**Decentralised Departments at the Regional Level**
- Provide guidance to the decentralised departments at the district level on how to implement the sector M&E Plan
- Collate and validate sector data from the decentralised departments at the district level through site inspections and regional workshops
- Forward the collated district M&E reports to the RPCUs and PPMEDs

**Decentralised Departments at the District Level**
- Collect data on sector specific indicators and report on these to the DPCUs and heads of department at the regional level
- Support the DPCUs to conduct evaluations and Participatory M&E (PM&E) relating to the sectors
- Support GSS formal survey interventions relating to the sectors

### 2.3 The Regional Ministers and District Chief Executives

The Regional Ministers, District Chief Executives and Coordinating Directors are requested to facilitate the work of the RPCUs and DPCUs by ensuring that:

- M&E capacities of the RPCUs and DPCUs are developed to the required standard
- RPCUs and DPCUs are adequately resourced with vehicles, the necessary logistics and operational costs to enable them collect, analyse data and generate reports in an accurate and timely manner
- All programmes and projects in the regions and districts are systematically monitored and evaluated in accordance with the district M&E Plans
2.4 Monitoring and Evaluation Mandate and Functions of the RPCU

Section 143, Sub-section 2 of the Local Government Act, 1993, Act 462 established the Regional Planning Coordinating Unit to provide a secretariat for the Regional Coordinating Council (RCC) to perform its coordination, monitoring, evaluation and harmonization functions specified under Section 8 of the National Development Planning (System) Act, 1994, Act 480.

The composition of the RPCU derives its source from Section 143, Sub-section 3 of the Local Government Act, 1993, Act 462. RPCU shall consist of 11 members (Box 2.1). To perform its M&E functions effectively, the RPCU should co-opt other sector agency heads, persons from the private sector and civil society organizations whose inputs will be needed. The Regional Coordinating Director shall convene all meetings, issue circulars to the regional sector agencies, etc. The Regional Economic Planning Officer shall manage the RPCU secretariat; maintain the documentation centre, lead monitoring visits, etc. These two officials will also serve as a link between the RPCU and the RCC. There should be gender balance in the membership of the group.

To fulfil its M&E functions, the roles and responsibilities of the RPCU include the following:

1) Provide guidance to the districts in the development and implementation of their M&E Plans
2) Demand, collate and evaluate data from district level M&E for its utilisation and onward transmission to the NDPC and other stakeholders
3) Evaluate, recommend and support capacity building and other M&E needs for the MMDAs
4) Review data and verify inconsistencies
5) Support GSS formal survey interventions relating to the new policy framework
6) Verify the indicators submitted from the districts through workshops
7) Periodically visit key project sites and report on development progress in the Districts
8) Facilitate dissemination of the new policy framework and other M&E reports to all the districts and stakeholders
9) Ensure that gender equality/equity indicators are clearly outlined in the M&E plans and the information analysed from a gender perspective
10) Hold annual workshops to involve all DAAs within the region for cross District review of the new policy framework with policy recommendations
11) Review and collate the district Annual Progress Reports to produce the regional APR
12) Facilitate evaluation of the DMTDPs and make recommendations for policy review at all levels

Box 2.1: Members of the Regional Planning Coordinating Unit

<table>
<thead>
<tr>
<th>No.</th>
<th>Position</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Regional Coordinating Director (as Head)</td>
</tr>
<tr>
<td>2</td>
<td>Regional Economic Planning Officer (as Secretary)</td>
</tr>
<tr>
<td>3</td>
<td>Regional Budget Officer</td>
</tr>
<tr>
<td>4</td>
<td>Regional Local Government Inspector</td>
</tr>
<tr>
<td>5</td>
<td>Regional Director of Health</td>
</tr>
<tr>
<td>6</td>
<td>Regional Director of Education</td>
</tr>
<tr>
<td>7</td>
<td>Regional Director of Agriculture</td>
</tr>
<tr>
<td>8</td>
<td>Chief Works Superintendent</td>
</tr>
<tr>
<td>9</td>
<td>Regional Town and Country Planning Officer</td>
</tr>
<tr>
<td>10</td>
<td>Regional Statistics Officer</td>
</tr>
<tr>
<td>11</td>
<td>Regional Coordinating Council Nominee</td>
</tr>
</tbody>
</table>
2.5 Monitoring and Evaluation Mandate and Functions of the DPCU

Section 46, Sub-section 3 of the Local Government Act, 1993, Act 462 established the District Planning Coordinating Unit (DPCU) to assist the District Assembly (DA) to execute designated planning functions. The National Development Planning (System) Act, 1994, Act 480 defines the DPCU’s planning, programming, monitoring, evaluation and co-ordinating functions.

In line with Section 46, Sub-section 4 of the Local Government Act, 1993, Act 462, the DPCU shall be made up of a minimum of eleven officers (Box 2.2). To perform its M&E functions effectively, the DPCU should co-opt representatives from other decentralised departments and agencies, persons from the private sector and civil society organizations whose inputs will be needed. The District Coordinating Director should lead the group and be responsible for convening meetings, issuing of circulars to the decentralised sector agencies, etc. The District Planning Officer shall act as the secretary and ensure participation of all stakeholders. There should be gender balance in the membership of the group.

To fulfil its M&E functions, the DPCU shall perform the following roles and responsibilities:

1) Directly responsible for the development and implementation of the District M&E Plan
2) Convene quarterly DMTDP performance review meetings with all stakeholders
3) Undertake periodic project site inspections
4) Liaise with RPCU to agree on goals and targets
5) Define indicators for measuring change, especially on gender equality/equity and other cross-cutting themes in the new policy framework, such as environment, vulnerability, exclusion and social protection
6) Collect and collate feedback from the sub-district levels for preparation of the District APR
7) Facilitate dissemination and public awareness on the new policy framework, the Annual Progress Reports and other documents from NDPC at district and sub-district levels.
8) Provide support to GSS to undertake district level CWIQ and other national surveys and census
9) Produce Sector Annual Progress Reports and make recommendations for policy review
10) Conduct Mid-term and Terminal Evaluations of the DMTDP

2.6 Traditional Authorities (TAs) and CSOs

Traditional Authorities (Chiefs and Queen Mothers), the Youth and Civil Society Organizations (non- government organizations - NGOs, Community Based Organisations - CBOs, voluntary, professional and faith-based organisations, universities, research institutions, think-tanks, the media, etc.) can play several roles as producers and users of M&E information. The participation of TAs and CSOs in the S/DMTDP monitoring can add real value to the process itself and its policy outcomes. TAs and CSOs have contacts with the grassroots and are
therefore well positioned to express the views and experiences of people whose needs the S/DMTDPs aim to address. TAs and CSOs can be the source of independent and useful information and perspectives on how the DAs and other key government officials are performing. On the whole, TAs and CSOs can contribute to hold MDAs and DAs more accountable and responsible for the delivery of goods and services. TAs and CSOs should therefore be involved in the implementation of the SMTDPs.

2.7 The Role of Development Partners

Development Partners (DPs) can play a significant role in shaping and enhancing M&E at both the sector and district levels. Specifically, DPs could:

- Strengthen sector/district-level institutional framework for evidence based planning, monitoring and evaluation
- Provide support to enhance capacity building in M&E for the preparation and implementation of the sector M&E Plans.
- Assist government agencies to develop an efficient Management Information Systems (MIS)

The institutional and reporting framework outlined above is summarised in Figure 2.1.

Figure 2.1 The Institutional and Reporting Framework
CHAPTER THREE

3.1 The National M&E System

The project and programme M&E form the basis for the district M&E system. Policy implementation happens at this level. It is therefore paramount to ensure that all projects and programmes have effective M&E systems. The National M&E system is a collation of all the M&E plans in the country, from project and programme plans to sector wide plans (Figure 3.1).

Figure 3.1 The National M&E System

3.2 The Sector M&E Plan

The M&E plan is a concise document that provides a roadmap for how M&E will be conducted. This plan will assist MDAs to measure progress toward achievement of the SMTDP goals and objectives in a structured way. It should also provide a clear direction on how specific activities and expected results of the SMTDP will be utilised. The plan ought to incorporate components that will make it possible to understand the SMTDP, reflect and learn lessons from its implementation. The process of developing the plan must be as participatory and collaborative as possible. A strong feedback from public hearings is highly recommended. The plan write-up should be kept as simple as possible. Box 3.1 presents a format for the M&E Plan. This plan will require the approval of the Sector Minister to ensure that resources are committed for M&E activities.
3.3 Sequence of Activities to Prepare the M&E Plan

The following are the steps to developing the M&E Plan.

**STEP 1: IDENTIFICATION AND ANALYSIS OF STAKEHOLDERS**

An initial activity of the PPMED is to identify and classify all organisations and groups of people with interests in development and poverty reduction. The identification and participation of all stakeholders will lead to sustained capacity building, dissemination and demand for M&E results. See an example of some stakeholders identified in Table 3.1.

**Table 3.1: Example of some M&E stakeholders and their needs**

<table>
<thead>
<tr>
<th>Stakeholders</th>
<th>Information Needs/Responsibilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Local community</td>
<td>To demand accountability and support data collection</td>
</tr>
<tr>
<td>2. District Assembly / Assembly Members</td>
<td>Policy formulation and development planning</td>
</tr>
<tr>
<td>3. Regional Coordinating Council</td>
<td>Policy, planning and development coordination</td>
</tr>
<tr>
<td>4. Ministries Departments and Agencies</td>
<td>Policy formulation and coordination</td>
</tr>
<tr>
<td>5. Parliament / Members of Parliament</td>
<td>To brief constituents</td>
</tr>
<tr>
<td>6. Political Parties</td>
<td>To evaluate performance of government</td>
</tr>
<tr>
<td>7. Development Partners</td>
<td>To monitor utilization of fund inflow</td>
</tr>
<tr>
<td>8. Researchers / Institutions</td>
<td>Input for research</td>
</tr>
<tr>
<td>9. Media</td>
<td>Information to the general public</td>
</tr>
<tr>
<td>10. TAs and Civil Society Groups (NGOs, CSOs, People with Disabilities, etc.)</td>
<td>To demand accountability and transparency, information dissemination and advocacy</td>
</tr>
</tbody>
</table>
STEP 2: ASSESSING NEEDS AND CREATING THE NECESSARY CONDITIONS AND CAPACITIES

The purpose of this step is to assess the capability of the PPMED to develop and implement the M&E Plan. Assessing the necessary M&E conditions means identifying not just the funds for monitoring and evaluation but also the requisite human resource. It is the process of evaluating the status, conditions, needs and M&E capacity of the sector. It also means determining the capacity to manage Information and Communication Technology (ICT). The rationale is to ensure that the appropriate incentives, material and human resources are in place for effective SMTDP implementation, monitoring and evaluation. This process should involve all stakeholders. The crucial roles of the Sector Ministers and Chief Directors have already been outlined in Section 2.2. PPMEDs should use the operational questions in table 3.2 to develop a capacity index similar to the example in Annex B.

Table 3.2: Example of some questions that could guide the situation analysis

<table>
<thead>
<tr>
<th>Issues</th>
<th>Questions</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>SMTDP</strong></td>
<td>Is there an approved SMTDP?</td>
</tr>
<tr>
<td></td>
<td>What changes would different stakeholder groups like to see the SMTDP bring about?</td>
</tr>
<tr>
<td><strong>Human Resource</strong></td>
<td>What are the capacity and human resource requirements for M&amp;E in the MDA?</td>
</tr>
<tr>
<td></td>
<td>How many PPMED staff lack the requisite M&amp;E skills?</td>
</tr>
<tr>
<td></td>
<td>What training will be required? E.g. Courses on:</td>
</tr>
<tr>
<td></td>
<td>☑ Monitoring and Evaluation</td>
</tr>
<tr>
<td></td>
<td>☑ Development Planning</td>
</tr>
<tr>
<td></td>
<td>☑ Team and consensus building techniques</td>
</tr>
<tr>
<td></td>
<td>☑ Database management and other computer programs</td>
</tr>
<tr>
<td></td>
<td>☑ Report writing</td>
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<tr>
<td></td>
<td>☑ Facilitation skills</td>
</tr>
<tr>
<td></td>
<td>☑ Etc.</td>
</tr>
<tr>
<td></td>
<td>Does the sector have its entire PPMED staff?</td>
</tr>
<tr>
<td></td>
<td>What technical support (consultancy services) will be required?</td>
</tr>
<tr>
<td></td>
<td>Is there a vehicle for M&amp;E?</td>
</tr>
<tr>
<td><strong>Management Information Systems (MIS)</strong></td>
<td>☑ What M&amp;E information must be stored - when, how and for whom?</td>
</tr>
<tr>
<td></td>
<td>☑ What level of computerization is required?</td>
</tr>
<tr>
<td></td>
<td>☑ Are there enough computers and accessories (printers, scanners, LCD Projector, etc.)?</td>
</tr>
<tr>
<td></td>
<td>☑ What expertise will be required to set up the information management system?</td>
</tr>
<tr>
<td><strong>Logistics</strong></td>
<td>Is there a documentation centre (with periodicals, acts and legislative instruments, development plans, guidelines, manuals, etc.)?</td>
</tr>
<tr>
<td></td>
<td>Are there enough computers and accessories (printers, scanners, LCD Projector, etc.)?</td>
</tr>
<tr>
<td></td>
<td>What is the situation with regards to office space, incentives, etc.</td>
</tr>
<tr>
<td></td>
<td>Are there photocopiers, flip charts, etc.</td>
</tr>
<tr>
<td><strong>Stakeholders</strong></td>
<td>How is the M&amp;E skill base of the stakeholders identified and their ability to contribute to the M&amp;E plan preparation and implementation</td>
</tr>
<tr>
<td><strong>Recommendations</strong></td>
<td>What are the solutions for the challenges identified?</td>
</tr>
</tbody>
</table>
STEP 3: MONITORING INDICATORS

One of the critical steps in preparing the M&E Plan is defining the most appropriate indicators and targets that are achievable and directly related to the SMTDP goal and objectives. Indicators are needed for measuring progress whilst targets are the signpost that will lead us to the stated goal and objectives. NDPC in collaboration with MDAs, RPCUs, DAs and DPs will define some core indicators to be monitored in all sectors. In addition to these indicators, sector specific indicators based on the SMTDP should be determined through a participatory and collaborative process. It is important to make each indicator Specific, Measurable, Attainable, Reliable and Time bound (SMART). See lead questions in Box 3.2 as a guide. The core and sector specific indicators should also:

1) Be categorised into input, output, outcome or impact indicators
2) Be disaggregated (where possible) by age, gender, communities, etc.
3) Have information on how it will be measured and by whom
4) Indicate the frequency of monitoring
5) Have targets set for the SMTDP implementation period
6) Have baselines (they should be established where they do not exist)
7) Have targets set for what can be achieved by 2013 as well as annual targets

Box 3.2: Lead Questions for defining a SMART indicator

1. Are there areas of overlap in the content of the indicator with that of other indicators or will it measure only this condition or event (Specific)?
2. Is the indicator measurable or quantifiable (Measurable)?
3. What measurement costs (human and financial resources) does the indicator require (Affordable and Attainable)?
4. Will the indicator measure only what it is supposed to measure and produce the same results when used more than once to measure the same condition or event (Reliable)?
5. Will the indicator be able to measure changes over time (Time bound)?

STEP 4: M&E MATRIX

One of the main features of the M&E plan is a monitoring and evaluation matrix. It shows the linkage of the SMTDP to the new policy framework objectives. The matrix provides a format for presenting the input, output, outcome, and impact indicators for each SMTDP objective. It further outlines the methods to be used in collecting. Table 3.3 shows some key elements of a matrix.
Table 3.3: Example of M&E Matrix

<table>
<thead>
<tr>
<th>Indicators</th>
<th>Indicator Type</th>
<th>Baseline 2009</th>
<th>Targets 2010 - 13</th>
<th>Data Sources</th>
<th>Monitoring Frequency</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage (%) increase in yield of selected crops, live stock and fish</td>
<td>Output</td>
<td></td>
<td></td>
<td>MoFA</td>
<td>Semi-annually</td>
<td>MoFA, DPCU</td>
</tr>
<tr>
<td>% of households able to meet minimum nutritional requirements throughout the year</td>
<td>Outcome</td>
<td></td>
<td></td>
<td>MoFA</td>
<td>Annually</td>
<td>MoFA, DPCU</td>
</tr>
</tbody>
</table>

Objective 1: To increase and diversify agricultural production in a sustainable way

Objective 2: ETC.

STEP 5: M&E CALENDAR (WORK PLAN)

A vital component of the M&E Plan is an Annual M&E Calendar or Work Plan. It should be developed through a participatory process. The calendar ought to indicate the time frame and a budget relating to each activity and the actors (who should do what). The calendar must designate specific dates for the various activities. Table 3.4 shows a simplified M&E Calendar.

Table 3.4: Example of M&E Calendar (devoid of essential details)
STEP 6: M&E BUDGET

It is strongly recommended that all PPMEDs draw the M&E budget through a participatory process. The M&E budget is more than just a statement of proposed expenditures; it is as much a statement on whether effective M&E will be conducted or not. Inflated budgets are signals of waste whilst budgets that are too low cast doubts on effective implementation of the M&E plan. As stated in Section 3.2, the M&E budget will require the approval of the Sector Minister. Some operational questions to guide the preparation of the budget are presented in Table 3.5.

Table 3.5: Example of some questions that could guide the budget preparation

<table>
<thead>
<tr>
<th>1. What are the human and logistical costs to consider in the budget? E.g.:</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑ Staff time – travel and sitting allowances, facilitating M&amp;E workshops and processes</td>
</tr>
<tr>
<td>☑ Training events – venue, travel, accommodation, materials, per diems, course fees, etc.</td>
</tr>
<tr>
<td>☑ Office equipment – computer and accessories (hardware and software), etc.</td>
</tr>
<tr>
<td>☑ Documentation – Printing and distribution, display boards, services, etc.</td>
</tr>
<tr>
<td>☑ Technical assistance – fees such as for: consultants, developing the M&amp;E plan, establishing management information systems, report writing and analysis, editorial assistants, etc.</td>
</tr>
<tr>
<td>☑ M&amp;E Plan – Plan preparation, review workshops, training, etc.</td>
</tr>
<tr>
<td>☑ Materials and Supplies - Office supplies, stationery, display boards, cost of printing documents and their distribution, etc.</td>
</tr>
</tbody>
</table>

Communications - telephone, fax, e-mail, internet, media, network maintenance, etc.

2. Is there a vehicle for field monitoring exercises?

3. What will it cost to fuel and maintain the vehicle?

4. What will it cost to monitor and evaluate each project?

5. How much will it cost to disseminate the M&E results?

6. What will be the total M&E cost of the SMTDP?

STEP 7: DATA COLLECTION, VALIDATION AND COLLATION

Data on Programmes and Projects

PPMED should compile a register of all ongoing programmes and projects under the auspices of the MDAs, Development Partners and NGOs in the sector. This register should be regularly updated with details on each activity such as start-time, costs, location, source of funding, expected completion date, status of project, etc. Box 3.3 shows a simple programme/project report format. As much as possible, the data should also indicate the contributions that programmes and projects are making toward the achievement of the goal and objectives of the SMTDP.
Primary Data

The data gathered should be both quantitative and qualitative (Box 3.3) and should include demographic, socio-economic, revenue, expenditure and others as may be requested by the DA, RPCU, NDPC, MDAs and other stakeholders. The data should be categorised into:

- Process data e.g. operations of the decentralised structures, tendering and contract awards, compliance with audit recommendations, etc.
- Input data e.g. government transfers (DACF, HIPC, etc.) and other transfers from development partners, MDAs, NGOs, IGF, etc.
- Output data (goods and services provided) e.g. projects constructed, crops and livestock produced, etc.
- Outcome/impact data (changes in livelihood as a result of certain interventions) e.g. literacy rate, BECE results, infant mortality, etc.

Secondary Data

In addition to the primary data collected by the decentralised agencies, some useful sources of secondary data include NGOs, MDAs and their decentralized agencies: CWSA, MOFA, GHS, Ghana Statistical Service (CWIQ, GLSS, GDHS, MICS, other surveys and the National Census reports), etc.

Data Validation

It is important to review all the data collected with stakeholders before and after collation. A data validation forum will ensure that the data is devoid of errors and inconsistencies.

M&E Information System

A well functioning IT-based monitoring information system is required for effective data entry, efficient data processing and easy access to information on the SMTDP implementation.

The Ghana Statistical Service (GSS) in collaboration with NDPC launched the GhanaInfo database in July 2005. Capacities of selected MDAs are being built to access and use the database for data collection, analysis and presentation. However, MDAs that have not yet received the training should continue to use existing data collection instruments and M&E software at their disposal.
STEP 8: DATA ANALYSIS AND USE OF THE RESULTS

It is the responsibility of PPMED to collate all M&E data (including those gathered by the other agencies and CSOs), to analyse and report to NDPC and other stakeholders. However, the purpose of the sector M&E is not just to produce reports. M&E data only becomes useful when analysed and interpreted to highlight key areas of concern and to identify interventions for development in the sector.

The data should be analysed to show the results being produced by each project. Data analysis will further show how the sector is performing with regards to all the indicators (core and sector specific) and the critical areas of concern for the general public. Each indicator should be examined and the appropriate action taken to address the findings. Once an indicator has been highlighted for concern, further exploration should be taken on that issue. The basis for the analysis is to report on the progress of each indicator towards meeting the goal, objectives and targets of the SMTDP and the new policy framework.

The data must therefore be analysed in a systematic way so that lessons learned can be fed into the sector action plans and the next SMTDP. However, project data analysis and presentation may depend on the information needs of stakeholders. In spite of that, MDAs should also focus on identifying linkages between the various projects and the goals and objectives of the SMTDP and the new policy framework.

STEP 9: REPORTING

After each monitoring exercise, project actors, communities and sector departments involved should be made aware of the key observations and findings. The decentralised agencies collecting data at the district level should also brief the DCE, Presiding Member and other DA actors on the progress of work, observations and gaps identified. This will allow all stakeholders to take the necessary actions that require redress before the next monitoring exercise. The PPMED will also have to include all the findings and reactions in its Quarterly and Annual Progress Reports. The APR should sum up all the M&E activities in the year. It is recommended that the M&E reports must follow the outline presented in Box 3.5.
STEP 10: INFORMATION DISSEMINATION

A crucial but often forgotten step is planning how the M&E information will be disseminated to relevant stakeholders and decision-makers. Copies of the sector APR and quarterly reports must be shared with the RPCU, NDPC, MDAs and other stakeholders. Sharing the content of these reports with the Sector Minister and other stakeholders at all levels will increase the accountability and transparency of the MDA as well as displaying commitment to development and poverty reduction. Furthermore, it will boost the commitment of the stakeholders to support development interventions that emerge from the M&E exercise. PPMED should therefore prepare a dissemination strategy.

Some of the dissemination techniques that could be used include:

- Announcements, discussions and broadcast in the print and electronic media e.g. local fm station, local newspapers, etc.
- Meeting with traditional authorities, representatives of area councils and other opinion leaders. They should be and tasked to take the messages back to their communities after the meeting.
- Holding of workshops and community meetings on sector issues

A mechanism for providing feedback to the PPMED should be built so that lessons learned can be applied to planning and decision making. Dissemination should target all the stakeholders identified in Step 1.

Figure 3.2 summarises the plan preparation process outlined above and the expected outputs.

3.4 M&E Manual and Training Workshops

NDPC in collaboration with other stakeholders has developed an M&E Manual. The manual provides detailed information on some key M&E topics. Copies of this manual will be made available to all PPMEDs and should be used together with the guidelines.

This manual formed the basis for the capacity building workshops that were organised at the Regional level for the newly created districts in August 2009. The NDPC M&E Manual covers:

- The legal basis and institutional architecture for M&E in Ghana
- Understanding M&E (M&E basics)
- How to define indicators and construct a matrix
- How to collect and analyse data
- How to write M&E reports and disseminate the results
- How to conduct evaluations and PM&E

3.5 Use of Facilitators/Resource Persons

MDAs are advised to use members of the PPMEDs to prepare their SMTDP, M&E Plan and their APRs. This will reinforce ownership and build capacity within the sector. However, circumstances may necessitate the use of consultants and technical advisors. In such cases, MDAs should prepare Terms of Reference (TOR) before the recruitment. Guidance on how to recruit M&E consultants and a model Terms of Reference (TOR) can be found in the NDPC M&E manual.
Figure 3.2: Summary of the M&E Plan Preparation Steps and Outputs

<table>
<thead>
<tr>
<th>STEPS</th>
<th>OUTPUTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>STEP 1: IDENTIFICATION AND ANALYSIS OF STAKEHOLDERS</td>
<td>STAKEHOLDERS IDENTIFIED &amp; ANALYSED</td>
</tr>
<tr>
<td>STEP 2: CREATING NECESSARY CONDITIONS AND CAPACITIES</td>
<td>CONDITIONS &amp; CAPACITIES ASSESSED &amp; IMPROVED</td>
</tr>
<tr>
<td>STEP 3: MONITORING INDICATORS</td>
<td>INDICATORS DEFINED</td>
</tr>
<tr>
<td>STEP 4: M&amp;E MATRIX</td>
<td>M&amp;E MATRIX DEVELOPED</td>
</tr>
<tr>
<td>STEP 5: M&amp;E CALENDAR</td>
<td>M&amp;E CALENDAR PRODUCED</td>
</tr>
<tr>
<td>STEP 6: M&amp;E BUDGETING</td>
<td>BUDGET FOR M&amp;E</td>
</tr>
<tr>
<td>STEP 7: DATA COLLECTION</td>
<td>DATA COLLECTED</td>
</tr>
<tr>
<td>STEP 8: DATA ANALYSIS AND</td>
<td>DATA ANALYSED &amp;</td>
</tr>
<tr>
<td>STEP 9: REPORTING</td>
<td>QUARTERLY REPORTS &amp; APR</td>
</tr>
<tr>
<td>STEP 10: DISSEMINATION</td>
<td>DISSEMINATION STRATEGY</td>
</tr>
</tbody>
</table>
CHAPTER FOUR

4 DEVELOPMENT EVALUATION

The previous chapter stressed the common steps in building a Monitoring and Evaluation System. However, the emphasis in this chapter is on the specific role that evaluation can and should play. The NDPC M&E manual provides more detail from the design to methods and how to conduct evaluations.

One of the key features of the sector development effort should be a strong commitment to conducting evaluations. Mid-term and terminal evaluations of the SMTDP must therefore be conducted. The PPMED ought to assess the performance of each project when completed to ascertain if the intervention has achieved its original objectives and assess the overall changes caused by the intervention. The PPMED should further examine the relevance of the development effectiveness of all projects with reference to the new policy framework. These evaluations will improve decision making and provide insights for effective programme design and implementation.

4.1 The Evaluation Process

The NDPC manual provides details on how to conduct an evaluation. The following is an outline of some key steps to be followed when conducting an evaluation:

1) Assess the need for an evaluation (provide the background).
2) Develop clear ideas on the rationale and objectives of the evaluation
3) Determine the type of evaluation to undertake
4) Specify the methods, scope and timing of the evaluation
5) Identify and analyze stakeholders
6) Consider the costs involved – draw a budget
7) Prepare the Terms of Reference (TOR) and contractual agreement based on 1 to 4. The preparation of the evaluation exercise starts with the elaboration of the TOR. They can be prepared by the PPMED alone, or in collaboration with stakeholders. It is important to have a broad agreement on the TOR as it will be the basis of the evaluation exercise and more importantly, the formal reference for the consultant or team of consultants to be recruited.
8) Discuss the TOR with key stakeholders
9) Recruit a consultant or a team in accordance with the provisions of the procurement Act, 2003, Act 663
10) Commission the evaluation
11) Disseminate the results and act on the findings and recommendations

4.2 Types of Evaluations

Evaluations can be grouped under four main categories. However any evaluation could be a ‘mixture’ of the different categories outlined below:

4.2.1 Formative and Summative evaluations
A formative evaluation is an evaluation conducted during the implementation of an intervention. It is intended to help rectify and improve the project or programme. A summative evaluation is conducted at the end of a project or programme. It provides insights
on effectiveness and provides an opportunity to use the best practices identified for subsequent interventions.

4.2.2 Timing of the evaluation
A second classification is based on the timing of the evaluation exercise. Four main types can be mentioned: ex-ante, mid-term, final (or terminal) and ex-post. An ex-ante evaluation is performed before implementation. Examples include: appraisals, needs assessments and feasibility studies. A mid-term evaluation is carried out approximately at the middle of the implementation of the project or programme. A final or terminal evaluation is carried out at the end, or close to the end, of the project or programme. The fourth option is the ex-post evaluation, which is done some time after the intervention has ended.

4.2.3 Who is conducting the evaluation
A third distinction is made according to the person(s) who conduct(s) the evaluation exercise. There are two main categories: internal and external. The notions of independent, self-evaluation and joint evaluation are also built-in here. An internal evaluation is conducted by a unit and/or individuals belonging to the organization, government, department responsible for implementing the project or programme. It is an independent internal evaluation if conducted by somebody who did not directly participate in the implementation. It is an internal self-evaluation if done by those who are entrusted with the design and delivery of the project or programme.

An external evaluation is conducted by someone outside the financier and implementing organizations. External evaluations often require the recruitment of consultants and therefore are certainly the most expensive type.

4.2.4 Technical specification and scope
The fourth group identifies evaluations based on their technical specifications and scope. This is the most diversified and includes: Programme evaluation, Project evaluation, Thematic evaluation, Impact evaluation, Participatory evaluation, etc.

4.3 Evaluation Methodologies

The methodologies used in evaluation are diversified and have been subject of extensive literature. Two major methodological approaches can be first identified. However the common practice in development evaluation is to combine both methods:

- The quantitative analysis relies mainly on statistical data and their basic interpretation. The main challenges of the quantitative analysis are certainly how to ‘humanize’ the numbers, how to consolidate data and their meaning, and how to make the report concise and interesting.

- The qualitative analysis refers to ‘judgmental’ mechanisms based on observational data. One of the main challenges is the validity and credibility of the observation and judgment made.

4.4 Evaluation Norms and Standards

The theory on evaluation has developed basic principles, norms and standards in order to guarantee the quality, reliability and validity of evaluations. The following are some of the criteria to ensure that evaluations commissioned by the sector meet minimum quality standards:
1) **Independent** – The sector must not impose restrictions on the scope, content, comments and recommendations of any evaluation report. Evaluators must also avoid conflict of interest.

2) **Transparent** - The rationale for an evaluation should be clear from the onset (no hidden agenda). Meaningful consultation with stakeholders is essential for the credibility and utilization of the evaluation results.

3) **Ethical** – The evaluation should not reflect personal interests. Evaluators must respect the rights of institutions and individuals to provide information in confidence. Evaluators must also be sensitive to local beliefs and customs and to the prevailing social, cultural and physical environment.

4) **Impartial** - The evaluation should be free of political or other biases and deliberate distortions. The evaluation results should be presented with a description of its strengths and weaknesses.

5) **Timely** - Evaluations must be designed and completed in a timely fashion so as to enhance the usefulness of the findings and recommendations

6) **Relevance** – The evaluation information must be relevant, and written in a simple way.

7) **Value for money** - The cost of the evaluation needs to be proportional to the overall cost of the initiative. The sector must avoid using expensive methods for data collection when less expensive means could be used.
CHAPTER FIVE

5 PARTICIPATORY M&E

Participatory Monitoring and Evaluation (PM&E) refers to the practice where all key stakeholders are directly involved in the M&E design and implementation process. The methodology used determines the scope and level of participation. The common practice is to involve stakeholders in the selection of indicators, data collection and analysis, implementation of the findings and dissemination of the results.

PM&E consists of a collection of largely qualitative and flexible methods used to involve stakeholders in the entire M&E process, beginning with planning and design to implementation.

PM&E is a valuable tool that the MDA/PPMED must use to capture perceptions and assess whether interventions have met these expectations, especially of the poor and the vulnerable in society. The starting point to develop PM&E at the sector is for the MDA to promote partnerships with stakeholders especially CSOs. PPMEDs should collaborate with relevant NGOs and CBOs that are already engaged in PM&E and advocacy activities to build capacity for the sector M&E system.

5.1 Purpose of PM&E

PM&E should be understood as a sector decision management tool. A key purpose of PM&E is to build the capacity of communities to track the progress of its own development. Data are collected on the progress of activities so that the communities can make their own decisions about:

☑ What is working well;
☑ What is not working well; and
☑ How to proceed

PM&E is therefore carried out for purposes of learning, transparency, accountability and improved decision making in the design, during and after implementation of an intervention. It should be viewed as a continuous process and not a one-time event. The sector in collaboration with CSOs should work together to come up with indicators that community members can monitor on a regular basis. For the Sector Minister, PM&E is a good outlet to interact with CSOs to demonstrate results to citizens as part of accountability and transparency.

5.2 Guidelines on Carrying out PM&E

The following is an outline of some key steps to be followed when conducting PM&E:

1) Decide on the need for PM&E
2) Decide on the PM&E method to use
3) Identify the key stakeholders
4) Identify a lead facilitator
5) Determine the performance questions
6) Determine the resources and time available
7) Define a TOR for the lead facilitator or consultant
8) Train the team to carry out the PM&E
5.3 PM&E Methods

All PM&E approaches recognize the importance of local knowledge in promoting successful community development. They usually create a positive learning environment, deepen public consultation, and provoke thinking and action. They also help release creativity in people and enable people to take a more active role in community projects.

The following PM&E methods have been discussed into detail in the NDPC M&E manual:

- Participatory Rural Appraisal (PRA)
- Citizen Report Card
- Community Score Card
### ANNEXES

#### ANNEX A: Glossary of M&E Concepts and Terms in the Guidelines

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Accountability</strong></td>
<td>Obligation of government, public services or funding agencies to demonstrate to citizens that contracted work has been conducted in compliance with agreed rules and standards or to report fairly and accurately on performance results vis-à-vis mandated roles and/or plans. This may require a careful, even legally defensible, demonstration that the work is consistent with the contract terms. Projects commonly focus on upward accountability to the funding agency, while downward accountability involves making accounts and plans transparent to the primary stakeholders. Ensuring accountability is one part of the function of monitoring and evaluation (learning and management are the other two).</td>
</tr>
<tr>
<td><strong>Activity</strong></td>
<td>Actions taken or work performed in a project to produce specific outputs by using inputs, such as funds, technical assistance and other types of resources.</td>
</tr>
<tr>
<td><strong>Baseline information</strong></td>
<td>Information – usually consisting of facts and figures collected at the initial stages of a project – that provides a basis for measuring progress in achieving project objectives and outputs.</td>
</tr>
<tr>
<td><strong>Benchmark</strong></td>
<td>Reference point or standard against which performance or achievements can be compared. A benchmark might refer to what has been achieved in the past, by other comparable organisations, or what could reasonably have been achieved under the circumstances.</td>
</tr>
<tr>
<td><strong>Effectiveness</strong></td>
<td>A measure of the extent to which a project attains its objectives at the goal or purpose level; i.e. the extent to which a development intervention has attained, or is expected to attain, its relevant objectives efficiently and in a sustainable way.</td>
</tr>
<tr>
<td><strong>Efficiency</strong></td>
<td>A measure of how economically inputs (funds, expertise, time, etc.) are converted into outputs.</td>
</tr>
<tr>
<td><strong>Evaluation</strong></td>
<td>A systematic (and as objective as possible) examination of a planned, ongoing or completed project. It aims to answer specific management questions and to judge the overall value of an endeavour and supply lessons learned to improve future actions, planning and decision-making. Evaluations commonly seek to determine the efficiency, effectiveness, impact, sustainability and the relevance of the project or organisation’s objectives. An evaluation should provide information that is credible and useful, offering concrete lessons learned to help partners and funding agencies make decisions.</td>
</tr>
<tr>
<td><strong>Goal</strong></td>
<td>The higher-order programme or sector objective to which a development intervention, such as a project, is intended to contribute. Thus it is a statement of intent.</td>
</tr>
<tr>
<td><strong>Impact</strong></td>
<td>The changes in the lives of people, as perceived by them and their partners at the time of evaluation, plus sustainability-enhancing change in their environment to which the project has contributed. Changes can be positive or negative, intended</td>
</tr>
</tbody>
</table>
### or unintended

**Indicator** Quantitative or qualitative factor or variable that provides a simple and reliable basis for assessing achievement, change or performance. A unit of information measured over time that can help show changes in a specific condition. A given goal or objective can have multiple indicators.

**Information management system** A system of inputting, collating and organising data that should provide selective data and reports to assist in monitoring and controlling the project organisation, resources, activities and results.

**Input** The financial, human and material resources necessary to produce the intended outputs of a project.

### M

**Mid-term evaluation** An external evaluation performed towards the middle of the period of implementation of the project, whose principal goal is to draw conclusions for reorienting the project strategy.

**Monitoring** The regular collection and analysis of information to assist timely decision making, ensure accountability and provide the basis for evaluation and learning. It is a continuing function that uses methodical collection of data to provide management and the main stakeholders of an ongoing project or programme with early indications of progress and achievement of objectives.

**M&E matrix** A table describing the performance questions, information gathering requirements (including indicators), reflection and review events with stakeholders, and resources and activities required to implement a functional M&E system. This matrix lists how data will be collected, when, by whom and where.

### O

**Objective** A specific statement detailing the desired accomplishments or outcomes of a project at different levels (short to long term). A good objective meets the criteria of being impact oriented, measurable, time limited, specific and practical.

**Outcome** The results achieved at the level of “purpose” in the objective hierarchy.

**Outputs** The tangible (easily measurable, practical), immediate and intended results to be produced through sound management of the agreed inputs. Examples of outputs include goods, services or infrastructure produced by a project and meant to help realise its purpose.

### P

**Participation** One or more processes in which an individual (or group) takes part in specific decision-making and action, and over which s/he may exercise specific controls. It is often used to refer specifically to processes in which primary stakeholders take an active part in planning and decision-making, implementation, learning and evaluation. This often has the intention of sharing control over the resources generated and responsibility for their future use.

**Participatory Monitoring and evaluation** A broad term for the involvement of primary and other stakeholders in monitoring and evaluation.

### T

**Target** A specified objective that indicates the number, timing and location of that which is to be realised.

### V

**Validity** The extent to which something is reliable and actually measures up to or makes a correct claim. This includes data collection strategies and instruments.

**Validation** The process of cross-checking to ensure that the data obtained from one monitoring method are confirmed by the data obtained from a different method.
ANNEX B: Proposed Programme for Preparing the Sector M&E Plan

<table>
<thead>
<tr>
<th>PLAN PREPARATION ACTIVITIES</th>
<th>PARTICIPANTS</th>
<th>KEY OUTPUTS</th>
</tr>
</thead>
</table>
| 1. | 1<sup>st</sup> Meeting after the guidelines orientation workshop to map out the way forward, draw a budget and do stakeholders analysis | PPMED, Chief Director, Sector Minister, other Heads of Departments                                     | • Budget for the M&E plan preparation  
• Stakeholders identified and analysed                                                              |
| 2. | 2<sup>nd</sup> Meeting to assess the M&E needs and conditions in the sector                   | PPMED, other Heads of Departments and representatives from key stakeholder groups                      | • M&E challenges and solutions identified and discussed                                           |
| 3. | Two-day workshop to select sector specific indicators, establish baselines and targets and to produce the M&E matrix | PPMED, other Heads of Departments and representatives from stakeholder groups (with knowledge on the subject). It is very important to have a facilitator who is up to the task. | • Complete list of the sector indicators (both core and sector specific indicators)  
• The sector M&E matrix                                                                           |
| 4. | Two-day workshop to develop the M&E calendar and the budget                                  | PPMED, other Heads of Departments and representatives from stakeholder groups (with knowledge on the subject). It is very important to have a facilitator who is up to the task. | • M&E calendar (work plan)  
• M&E budget for the SMTDP                                                                          |
| 5. | Two-day workshop to work on steps 7 to 10, evaluations and participatory M&E; i.e. how to collect, collate, validate and analyse data. How to use M&E results, report and disseminate the reports, etc. | PPMED, other Heads of Departments and representatives from stakeholder groups (with knowledge on the subject). It is very important to have a facilitator who is up to the task. | • Write-up on steps 7,8,9 and 10  
• Write-up on evaluations and the PM&E to be carried out  
• Dissemination strategy                                                                         |
<p>| 6. | Collation of all the reports from the meetings and workshops into the draft M&amp;E plan         | Secretary (from PPMED)                                                                                | • 1&lt;sup&gt;st&lt;/sup&gt; M&amp;E Draft Plan                                                                  |
| 7. | A meeting to review the first draft                                                          | PPMED, Chief Director, Sector Minister, Other Heads of Departments                                    | • 2&lt;sup&gt;nd&lt;/sup&gt; M&amp;E Draft Plan                                                                  |
| 8. | Meeting with a wide range of stakeholders to present the 2&lt;sup&gt;nd&lt;/sup&gt; draft plan           | Secretary and representatives from all stakeholder groups                                              | • 3&lt;sup&gt;rd&lt;/sup&gt; M&amp;E Draft Plan                                                                  |
| 9. | Public hearing on the 3&lt;sup&gt;rd&lt;/sup&gt; M&amp;E Draft Plan                                          | PPMED, other Heads of Departments and general                                                          | • 4&lt;sup&gt;th&lt;/sup&gt; M&amp;E Draft Plan                                                                  |</p>
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